

RESIDENTIAL SCHEDULE FOR ISSA SHOW NA 2022

SUNDAY, OCTOBER 9, 2022

Bonus: Regional Education Program on Sunday, October 9*
Immerse Yourself in a Million Dollar Residential Cleaning Company

<https://arcsi.org/regional22/>

Liz Trotter, Tom Stewart, RJ Patel, Gosia Baran

Sunday, October 9 | 1:00 – 6:00 pm

Gosia Baran's office, Helping Hands Maid Services, Elmhurst, IL

MONDAY, OCTOBER 10, 2022

Level 10 Meetings: The ULTIMATE Employee Engagement Tool

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=5

Liz Trotter

9:00 am – 10:00 am | McCormick Place CC Room 504AB

DIY SEO: 7 Steps Any Cleaning Business Can Follow To Get Results

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=7

Matt Ricketts

10:30 am - 11:30 am | McCormick Place CC Room 403AB

Lunch and Learn: Reimagining Diversity & Inclusion: A Pathway to Courageous Conversations

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=72

Derreck Kayongo

11:45 am - 1:15 pm | McCormick Place CC Grand Ballroom

Data Driven Decisions: How to Leverage your KPIs and Maximize your Future Outcomes

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=12

Ajia Holiday

1:30 pm – 2:30 pm | McCormick Place CC 401BC

How to Become a Million Dollar Residential Cleaning Company

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=77

Moderator: Jeannie Henderson; Panelists: RJ Patel, Vanessa Bossart, Laura Lambert Smith, Susan Stocker

3:00 pm – 4:00 pm | McCormick Place CC

Cocktails & Conversations: Roundtable Event

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=45

4:15 p.m. - 6:00 p.m. | McCormick Place CC Vista Ballroom

Welcome Reception

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=46

7:00 p.m. - 9:00 p.m. | House of Blues

TUESDAY, OCTOBER 11, 2022

Spotlight Speaker: Bill Rancic

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=73

9:00 am - 10:00 am | McCormick Place CC Grand Ballroom

ARCSI Morning Networking

10:00 am - 10:30 am | ARCSI Booth 3252

Power Your Brand

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=30

Debbie Sardone

11:30 am - 12:00 pm | Solve for X Theater Booth 1069

Recession Proof Your Cleaning Business Game Plan

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=19

Jeannie Henderson

1:00 pm – 2:00 pm | McCormick Place CC 401BC

Break Out Problem Solving

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=21

Laura Lambert Smith

2:30 pm – 3:30 pm | McCormick Place CC 401BC

Recruiting and Interviewing in 2023 and Beyond

Shawn Day

4:00 pm – 5:00 pm | McCormick Place CC 402AB

WEDNESDAY, OCTOBER 12, 2022

House Cleaning Technician Training & Certification*

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=54

Bruce Vance

8:30 am – 5:00 pm | McCormick Place CC Room N230ab

Spotlight Speaker: Sarah Moshman

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=74

9:00 am - 10:00 am | McCormick Place CC Grand Ballroom

ARCSI Morning Networking

10:00 am - 10:30 am | ARCSI Booth 3252

Consistency: The Secret to Creating Less Drama, More Profits, Happier Customers and Engaged Employees

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=25

Tom Stewart

1:00 pm – 2:00 pm | McCormick Place CC 402AB

How To Hire & Lead Your Administrative Team (Part 1)

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=24

Debbie Sardone, Derek Christian, Art Locke

1:00 pm – 2:00 pm | McCormick Place CC 401BC

Automating for the Customer Experience

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=27

Royce Ard, Tamara Ard

2:30 pm – 3:30 pm | McCormick Place CC 402AB

How To Hire & Lead Your Administrative Team (Part 2)

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=24

Debbie Sardone, Derek Christian, Art Locke

2:30 pm – 3:30 pm | McCormick Place CC 401BC

Quote with Confidence: Creating Profitable Proposals

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=33

Matt Ricketts

3:30 pm - 4:00 pm | Solve for X Theater Booth 1069

THURSDAY, OCTOBER 13, 2022

House Cleaning Technician Training & Certification*

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=54

Bruce Vance

8:30 am – 5:00 pm | McCormick Place CC Room N230ab

ARCSI Morning Networking

10:00 am - 10:30 am | ARCSI Booth 3252

Live Version of "What Would Liz Do?"

https://issashowplanner.com/8_0/sessions/session-details.cfm?scheduleid=82

Liz Trotter

10:30 am - 11:00 am | Solve for X Theater Booth 1069

Innovation Awards Announcement & Show Floor Happy Hour

1:00 pm - 2:00 pm | Innovation Theater

* Separate registration required.